



Community dialogue

Minneapolis ADA Action Plan Updates

Objectives

- Share info on the City's new Community Specialist – People with Disabilities role
- Learn about work occurring within the City that impacts people with disabilities
- Understand what the community has been sharing so far
- Provide feedback to the City on how to better include people with disabilities in its programs and services

Community Specialist – People with Disabilities

- New role for the City
- Emphasizes community engagement, not just ADA compliance
- Supports residents with complaints about accessibility
- Supports City's Advisory Committee on People with Disabilities
- Supports City staff in improving digital and physical accessibility

About the surveys

- Two surveys developed:
 - Internal survey for Minneapolis City Staff in all departments
 - External community survey
- Community survey translated into Oromo, Somali, Spanish, and Hmong

About the community survey

- The survey was designed to:
 - Understand people's experience using city services
 - Understand familiarity with current accessibility services
 - Identify how the city can improve going forward
- 321 total survey responses
- 157 identify as having a disability

Do you live, work or visit Minneapolis? (select all that apply)

| Answer Choices | Responses | Total |
|----------------|-----------|-------|
| Live | 78% | 121 |
| Work | 42% | 65 |
| Visit | 40% | 62 |

How would you rate your ability to do the following?

| Choices | Challenging | Okay | Good | Total |
|--|--------------------|-------------|-------------|--------------|
| Get to where I need to go for work, shopping, and medical care | 25% | 45% | 30% | 103 |
| Get to where I need to go for leisure | 29% | 43% | 28% | 103 |
| Use City streets and paths | 37% | 40% | 23% | 102 |
| Take part in City activities | 50% | 31% | 20% | 101 |

How would you rate the accessibility of city programs, services, and activities for people with disabilities?

| Choices | Responses | Total |
|---------------------|------------------|--------------|
| Accessible | 15% | 15 |
| Somewhat accessible | 74% | 72 |
| Not accessible | 10% | 10 |

How would you rate the accessibility of city facilities for people with disabilities?

| Choices | Responses | Total |
|---------------------|-----------|-------|
| Accessible | 18% | 17 |
| Somewhat accessible | 73% | 69 |
| Not accessible | 9% | 9 |

Overall, what grade would you give the city regarding accessibility within its programs and services? A is the highest and F is the lowest.

| Choices | Responses | Total |
|-------------|-----------|-------|
| A (highest) | 3% | 3 |
| B | 40% | 38 |
| C | 35% | 33 |
| D | 17% | 16 |
| F (lowest) | 5% | 5 |

Discussion questions

- Did you take the survey?
- What City services do you use or have you used?
- What works and doesn't work with the City?
- What suggestions do you have for improvements?
- How should the City better address the societal stigma and discrimination that people with disabilities have faced? Does the language it uses need to change?
- How should we stay in contact?