

## All Together Now: Frequently Asked Questions

### I don't live in an All Together Now neighborhood. Will my property be inspected for nuisance violations?

Inspectors keep an eye out for nuisance violations City-wide throughout the summer. They may also inspect specific properties or blocks in response to a complaint. Preventing nuisance violations helps to keep the whole city safe and livable, so all property owners are encouraged to maintain their yards throughout the summer.

### What is a nuisance violation?

A nuisance violation is an exterior housing code violation. Preventing nuisance violations keep neighborhoods safe, livable and attractive. The most common nuisance violations that inspectors will look for include:

- **Tall grass and weeds** – Grass and weeds shall be maintained and kept under 8 inches.
- **Inoperable vehicles** – Inoperable vehicles, including vehicles with flat tires, expired tabs, missing tires and other major parts, may not be stored on residential property. They should be repaired or stored inside a garage.
- **Overhanging vegetation** – Vegetation shall not overhang the sidewalk, alley, or street. An overhead clearance of 7 feet for sidewalks and 14 feet for streets shall be maintained.
- **Rubbish** – Yards shall be kept free of garbage, litter, and junk. If you are doing work on the house or yard, store construction materials neatly, dispose of debris as you go, and remove leftover materials as soon as the work is done.
- **Brush and branches** – Brush and branches may not be stored in yards. Bundle them and leave them at the trash collection point. Visit <http://www.minneapolismn.gov/solid-waste/> for more information.

### What will happen if an inspector finds a nuisance violation on my property?

Within a few days of the inspection, you will receive a letter that includes the inspection date, a description of the violation, and a due date to fix the violation. The inspector will return to your property after (not on) the due date. If the violation has been fixed, no more action is needed on your part.

If the violation has not been fixed, the inspector will authorize a contractor to fix the violation, and send you another letter to notify you. If you fix the violation before the contractor arrives, you will not be charged and you do not need to take further action. If you do not fix the violation before the contractor arrives, the contractor will complete the work (such as cutting your grass or hauling away rubbish). The cost of the work will then be assessed to your property taxes.

If there is a history of nuisance violations at the property, the inspector may authorize a contractor to fix the violation right away. You may not receive written notice, and there will be a shorter window of time for you to complete the work yourself.

### I received a notice of violation, but I have a question, need clarification, need more time, or don't agree with the notice. What should I do?

With a copy of the orders in hand, call 311 (612-673-3000 if you are outside Minneapolis). Using information printed on the orders, the 311 agent can connect you to the inspector who issued the orders.

### I received a notice of violation, but I am unable to complete the work. What should I do?

If you need more time, call 311 (612-673-3000 if you are outside Minneapolis) and ask the 311 agent to connect you to the inspector who issued the orders.

A list of resources is included with any orders you receive. If you need assistance reviewing the list, call 311.

Your neighborhood organization may also be able to assist you. You can find their contact information [online](#), or call 311.

### **I am a landlord. How does this affect me?**

As part of you or your property manager's regular visit to the rental property, check for long grass, rubbish, inoperable vehicles, or vegetation overhanging the alley or sidewalk. If you take care of these issues proactively, you are not likely to receive orders from an inspector.

If you do receive orders to correct a nuisance violation, visit your property and correct it by the due date. If the violation is something that your tenant is responsible for – for example, if your lease holds tenants responsible for cutting the grass – provide them with a copy of the orders. Orders are mailed to the rental license contact person, not the residence, so tenants may not know about orders unless you tell them.

If a contractor is authorized to correct the violation, the cost will be assessed to you. Therefore, it is in your best interest to be proactive about nuisance violations.

### **I am a renter. How does this affect me?**

Any housing orders that are issued will be mailed to the property owner or rental license contact person. If you are responsible for lawn care, mow the grass regularly and check the property for rubbish, inoperable vehicles, piles of brush & branches, and vegetation overhanging the alley or sidewalk. If you are not sure whether you are responsible for lawn care, start by checking your lease and talking with your landlord to make sure you are in agreement. If you need help resolving a dispute with your landlord over who is responsible for nuisance violations or a fine related to nuisance violations, call HOME Line at 612-728-5767 or Legal Aid at 612-334-5970. More information about All Together Now is available at [www.minneapolismn.gov/regservices](http://www.minneapolismn.gov/regservices).

**For reasonable accommodations or alternative formats, please call the Regulatory Services Accessibility Line at 612-673-3221, or email [RegulatoryServicesADALine@minneapolismn.gov](mailto:RegulatoryServicesADALine@minneapolismn.gov). People who are deaf or hard of hearing can use a relay service to call 311 at 612-673-3000. TTY users call 612-673-2157 or 612-673-2626. Para asistencia 612-673-2700 - Rau kev pab 612-673-2800 - Hadii aad Caawimaad u baahantahay 612-673-3500**