

2020





DEPARTMENT


**results**  
minneapolis

Emergency Management

# Performance summary

**Enterprise priorities** (page 3): Workforce diversity, Spending with diverse suppliers  
**Department priority** (page 4): Comprehensive Emergency Management Plan; Planned and No-Notice Event Operations

Trend Key			
	Year-over-year (YoY) increase by more than 5%		Less than 5% YoY change
	YoY decrease by more than 5%		No trend

Budget program	2019 Budget	Performance measure	2019 Performance	Data trend	Status indicator: Red/yellow/green
Office of Emergency Management	\$2.1M	1. Completion of National Fire Protection Association (NFPA 1600) standards	1. 94% complete	1. Increase	1. 

# Enterprise Priorities

## Workforce diversity

### Workforce diversity (2009-2019)

Emergency Management

Data for women and people of color is not shown when there are fewer than five people. This is recommended best practice so that data is not identifiable.

## Spending with diverse suppliers

- **Exceeds** Citywide percent diverse spending of 16%
- **Does not meet** Citywide percent spending with minority-owned suppliers of 7%
- **Exceeds** Citywide percent spending with non-minority women-owned suppliers of 9%

Due to the open and competitive rules for spending federal grant dollars that reduce OEM's ability to spend with diverse suppliers, our use of the Target Market Program for spending with diverse suppliers is limited to minimal discretionary general fund spending.

### Summary

Total supplier spending\* over selected years

\$313K

Amount spent with diverse suppliers over selected years

\$95K (30%)

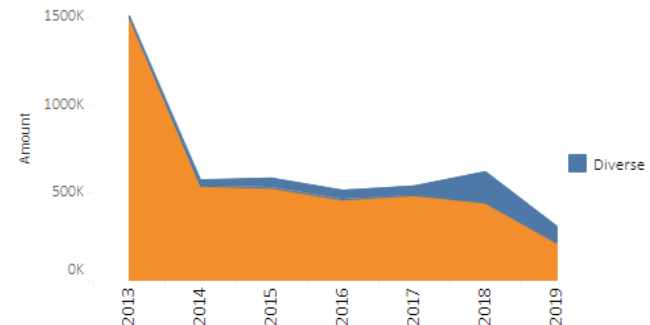
Minority-owned

\$173 (0%)

Non-minority women

\$94K (30%)

Share of diverse spending\* (all years)



# Department Priorities

## Priority 1: Comprehensive Emergency Management Program

**Status:** In implementation phase of documenting program capabilities in six key program areas: program management, planning, implementation, training and education, testing and exercises, and program maintenance and improvement. More details are included on the following page.

### Accomplishments

- Responded to 31 incidents through our Watch Officer Program that provides 24/7 coverage of threat/hazard monitoring
- Collaborated with 22 departments to complete departmental Continuity of Operations Plans
- Continued progress toward completion of NFPA Standards

## Priority 2: Planned and No-Notice Event Operations

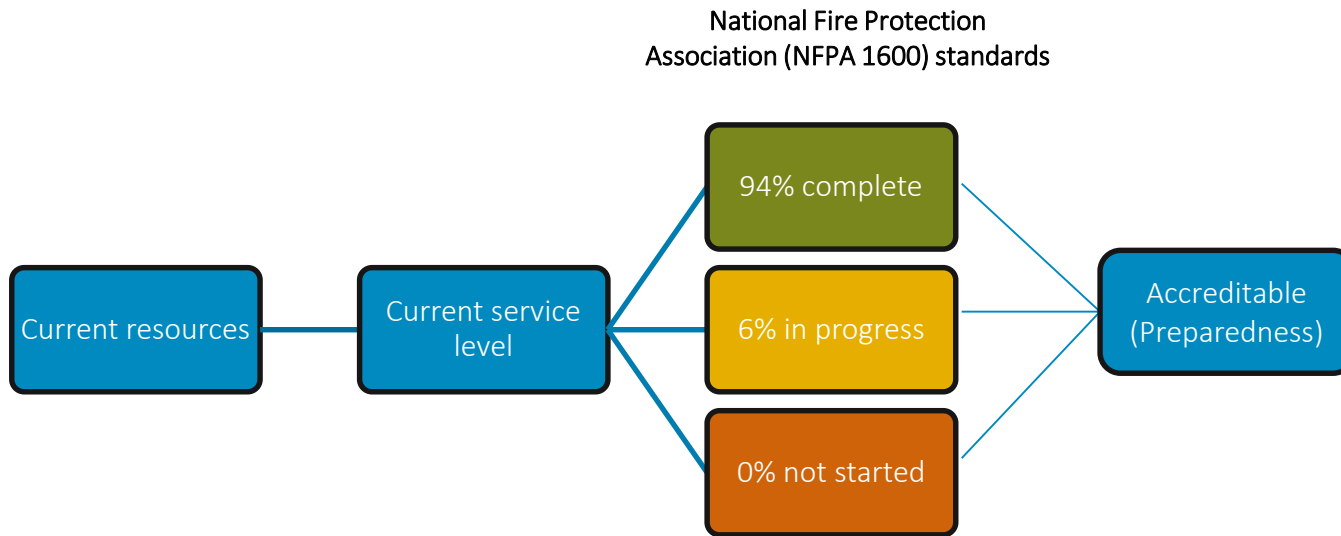
### Accomplishments

- Trained contingent workforce in preparation of the Final Four operations
- Successfully accomplished EOC multi-agency coordination and support of Final Four operations
- Coordinated resources for the Drake Fire incident
- Managed unsolicited donations in support of the Red Cross for the Drake Fire.

# Office of Emergency Management

**Program description:** The Office of Emergency Management protects the people who live, work and play in the City of Minneapolis, the State and Nation from threatened or actual disasters. The OEM serves other City departments in external emergency management and internal continuity of operations. OEM also partners with other local, regional, state and federal government as well as the non-profit and private sectors.

## Performance measures



Program Area	Status
Program Management	Green
Planning	Green
Implementation	Green
Training and Education	Green
Training and Exercises	Yellow
Program Maintenance and Improvement	Green
29 out of 31 individual projects (94%) were completed that account for the status of these six key areas.	

### Definition:

- Between 2013-2019, OEM has been transitioning from a “design/build” work process into a “steady-state operation.” Prior to 2018, OEM was not requested to participate in any of the Results processes. In 2018 and 2019, OEM provided a graphic that summarized where OEM was in the design/build phase of the process. These percentages relate only to the percentage of projects scheduled in that year that were completed. Therefore, each year represents a different baseline of projects and expected progress rates. In 2020, the tracking design/build progress will shift to tracking and reporting steady-state performance.
- The Office of Emergency Management develops, maintains and sustains an all hazards program that enhances the City’s planning, decision making, response and recovery efforts during disasters and planned events. The national standard provides the fundamental criteria for preparedness including the planning, implementation, assessment, and maintenance of programs for prevention, mitigation, response, continuity, and recovery per the NFPA 1600 Standard on Disaster/Emergency Management and Continuity of Operations Programs.