Clearing your browsing data is important to do if you are having login problems and eSupplier isn’t working as it should. It is a good practice to clear your browsing data at least once a week.

Clearing Browsing History in Google Chrome

1) Open Chrome and click on the three vertical dots in the upper right and go to History and then click on History again (top option) as shown below:

2) Click on Clear Browsing Data on the right side

3) Check these boxes and click Clear Data
4) Wait until data has been deleted and then login to eSupplier at http://www.minneapolismn.gov/finance/procurement/eSupplier and then click on Use the Portal to get to eSupplier

**Clearing Browsing History in Internet Explorer**

1) Open Internet Explorer and click on Tools/Delete Browsing History or Tools/Internet Options
2) Press Delete under the Browsing History section

3) Wait until data has been deleted and then login to eSupplier at http://www.minneapolismn.gov/finance/procurement/eSupplier and then click on Use the Portal to get to eSupplier