

Multi-family housing recommendations

What can property managers do?

Manage staff for safety:

- Staff need to stay home or go home if they have any symptoms such as a fever, cough, sore throat, or other flu-like symptoms.
- Staff should clean their hands often by washing their hands with soap and water for 20 seconds.
- Increase cleaning frequency of high touchpoint areas such as doorknobs, handrails, elevator and door keypads.
- Restrict face-to-face interactions between residents and staff.
 - For example, if there is a registration desk consider installing a plexiglass barrier between staff and residents.

Discourage congregation in common areas:

- Common pools and gyms must be closed at this time pursuant to [Executive Order 20-04](#).
- If available, close common areas such as community rooms and entertainment rooms
- Post signs encouraging physical distancing in areas such as the lobby and encouraging behaviors such as frequent hand washing.
 - As an example, grills may be left open provided they are used consistently with physical distancing. Managers could create a sign-up schedule to ensure grills are used one at a time and close patios to discourage congregation.
- Post signs encouraging use of the elevator by one household at a time.

Clean and disinfect with care:

- If surfaces are dirty, they should be cleaned with soap and water before being disinfected.
- For disinfection, use a bleach solution of one-third cup of bleach to one gallon of water.
 - Or, consult the [alternate disinfection guide](#) by the Minneapolis Health Department.
- Cleaning staff should wear disposable gloves and gowns for all tasks in the cleaning process (when available), including handling trash.
 - Clean hands after removing gloves.
 - Staff should clean their hands often by washing their hands with soap and water for 20 seconds.

What can residents do?

Physical distancing is critical:

- If sick, stay home and avoid contact with other residents or staff.
 - Symptoms of concern are fever, cough, and shortness of breath or other flu-like symptoms.
- Keep physical distance, 6-feet between people, and do not congregate in open spaces such as lobbies.
- Wash hands frequently with soap and water for at least 20 seconds.
- Ensure that only one household uses the elevator at a time

Clean and disinfect regularly:

- Clean frequently touched surfaces such as doorknobs and doorbells.
- Disinfect regularly using a bleach mixture or other options from the alternate disinfection guide.

Stay informed

For more information about the City's response to COVID-19, visit minneapolismn.gov/coronavirus. This webpage is updated frequently with new information. For health questions, please email COVID19@minneapolismn.gov or call 612.673.2301.