

CITY OF MINNEAPOLIS

# ADA Action Plan Annual Report

Neighborhood and Community  
Relations Department

# Overview

1. Legal Requirements
2. ADA Action Plan
3. City's ADA Infrastructure
4. 2017 Accomplishments



# Legal requirement

- Americans with Disabilities Act (1990)
- **ADA Title II:** State and local government
- Prohibits discrimination and ensures equal opportunity for persons with disabilities to State and local government programs, services and activities

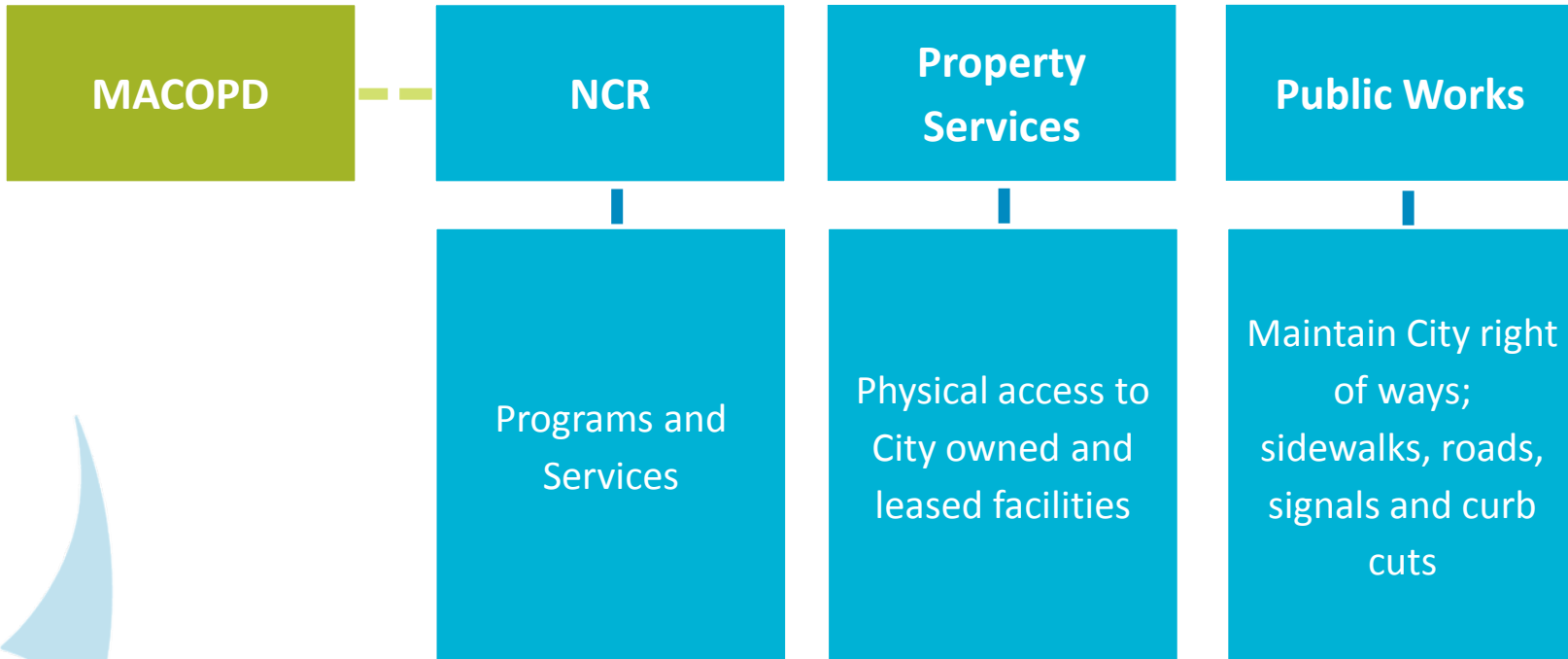


# ADA Action Plan 2017-2019

- Comprehensive policy document
- Identified strategies to remove physical, communication and policy barriers
- Components
  - City infrastructure to meet ADA Title II requirements set by the Department of Justice
  - Enterprise policies, procedures and strategies for inclusion of people with disabilities
  - Identifies accessible practices and timelines for modifications, enhancements and barrier removal

# City's ADA Infrastructure

## Title II of the Americans with Disabilities Act



# Enhanced ADA Support

## Neighborhood and Community Relations

- Access to decision making processes and activities
  - Engagement Design Team: Accessibility planning at forefront of major engagement initiatives
  - Interpreting services provided at public hearings such as Sick and Safe Time and Minimum Wage
- Increased staff commitment and capacity
  - Completion of the ADA Coordinator Training Certification program
- Support City Enterprise
  - Accessible Content training (2)
  - Disability Awareness training (2)
- ADA Grievances and Resolutions (32)
- Neighborhood Technical Assistance Program (in development)

# Enhanced ADA Support

## Neighborhood and Community Relations

- United States Federal Access Board
  - Hosted a meet and greet
  - Partners: Minnesota State Council on Disability, Minneapolis Advisory Committee on People with Disabilities, and Minneapolis Parks and Recreation Board
- Minnesota State Council on Disability
  - ADA Rally at the State Capitol
- Minneapolis Advisory Committee on People with Disabilities

# Web Content Management System

IT Department

- Web Content Accessibility Guidelines 2.0 AA
- 2017 :
  - Training and Awareness
  - Selected a vendor to manage the “Website Project”
- Web Content Owner Users Group
  - Training on making accessible PDF and content
  - Using Siteimprove to analyze website accessibility issues
  - Decluttering website and content



# Web Content Management System

## IT Department

- The Website Project
  - Selected vendor: Clockwork
- Clockwork to facilitate process to select a new content management system
  - Re-design: Look, feel and navigation
- ADA Goal: Capable of identifying and addressing digital accessibility issues



# Owned and Leased Facilities

## Property Services

- 2017: Phase I
- Completed over 600 improvements and upgrades to City facilities
  - 450 signage upgrades to 17 City facilities
  - Striping and signage at Police Precincts and Service Nodes
  - Ongoing restroom and accessory modifications
  - Installation of door operator button at the Aldrich Facility restroom
  - Modifying Precinct 2's Locker Room to include better access to the locker room and installation of an ADA bench and locker

# Owned and Leased Facilities

## Property Services

- Elections' Community Services Building ADA Ramp
  - Renovation of building entrance to accommodate accessibility for the 2016 election cycle
  - In partnership with City Clerk's Office and NCR
- Fire Station 4 ,8 & 15 Restroom Upgrades
  - Complete renovation of existing restroom to provide a fully accessible restrooms
- Fire Station 20 Entrance Barrier Removal
  - Removed wall partition which opening was not wide enough for a wheelchair to pass through
- Aldrich Locker Room Renovation
  - Designed an upgrade of existing locker room to provide ADA accessibility

# Public Right-of-Ways

## Public Works

### 2017 Accessibility Accomplishments

#### Physical barriers in the public right of way

- Pedestrian Curb Ramps
  - **326 ramps** have been upgraded this year through the annual ADA ramp replacement program, capital projects, traffic signal upgrades, as well as Minneapolis Parks and Recreation Board, private utility, and private development projects
  - **~150 additional** ramps are expected to be completed by the end of the year
- Accessible Pedestrian Signals (APS)
  - **~75 intersections** were upgraded this year with APS push buttons

#### Programs, policies, procedures, and ADA training

- Sidewalk Gap program
  - **New capital program** proposed in 2018 budget to construct sidewalks in corridors where they are missing

# Public Right-of-Ways

## Public Works

ADA Transition Plan for Public Works drafted in 2012

- Update to begin in late 2017
- ADA Transition Plans should be updated periodically

### Purpose of Plan Update

- Reevaluate PW programs, policies, procedures, and ADA training
- Identify criteria for prioritizing improvements
- Develop an updated implementation plan

Public Works Plan is a supplement to the City of Minneapolis  
ADA Action Plan

# Conclusion

## ADA Title II Status Report

- Meet federal requirements
  - Identified deficiencies and barriers
  - Created a plan with strategies and priorities for barrier removal
- **2017:** Made significant improvements and enhancements to achieving those goals
- Continuing efforts in-place to ensuring City programs, services and activities are accessible

Thank you

