



Minneapolis Connects



Minneapolis **Neighborhood & Community Relations**

Call **311** or visit www.minneapolismn.gov

If you need this material translated or in an alternative format, please call 673-2162.

NCR Department supports ADA Awareness: NRP Policy Board approves 45 Day review period for new ADA Policy for Neighborhoods

NCR is developing resources for neighborhood organizations to ensure their work and programs are accessible under the Americans with Disabilities Act (ADA) and available to all Minneapolis residents. These resources will help neighborhoods not only achieve compliance but become leaders of greater inclusion and participation.

The NRP Policy Board authorized distribution of the Proposed Clarification to the CPP Grievance Policy for neighborhood organizations for a 45 day review period. Under the proposed clarification, when an ADA-related grievance made to and acted on by a neighborhood organization is appealed to the NCR Department, the appeal will be forwarded to the City of Minneapolis Civil Rights Department. The City's Civil Rights Department has the capacity and the legal expertise to handle these types of grievance procedures. This streamlines ADA grievances by designating one department to address all ADA related grievances. All other types of appeals of neighborhood decisions regarding grievances brought to NCR will be handled in accordance with existing policy.

During the 45-day review period (open now until January 31, 2013), the department will hold two public meetings to discuss this further with the neighborhood leaders:

Tuesday, January 8, 2013

3:30 – 5:00 p.m.

Farview Park
621 29th Ave N

Wednesday, January 9, 2013

6:00 – 8:00 p.m.

Powderhorn Park
3400 15th Ave

To view the proposed policy and ADA Resource Guidebook, please visit: www.minneapolismn.gov/ncr.

Minneapolis hosts the first City Academy

Residents gathered this fall to attend the first ever Minneapolis City Academy. The purpose of the City Academy is to introduce residents to the wide range of City operations and also to hear for residents on how the City provides services. Participants heard from the City Assessor, the Finance Department, the Community Planning and Economic Development Department, the Police Department and toured the Water Treatment Facility and the Fire Training Facility.

The NCR Department plans to hold the City Academy annually. For more information please visit: www.minneapolismn.gov/ncr.



First ever One Minneapolis Fund now available

The City of Minneapolis has issued a request for proposals for the One Minneapolis Fund. The program was created to promote socio-economic equity in Minneapolis by supporting diverse leadership development and community engagement in the city. This program is the first of its kind to be developed by the Neighborhood and Community Engagement Commission (NCEC) and the City of Minneapolis.

A total of \$62,000 is available from the One Minneapolis Fund. Community organizations may apply for up to \$25,000 in funding for projects in 2013. To be eligible for funding from the program, an organization must be a non-governmental, non-profit organization serving residents of Minneapolis. In addition, the organization may not be a recipient of funding from the City's Community Participation Program. The request for proposals are due on January 31, 2013. More information on the One Minneapolis Fund may be found at: <http://www.minneapolismn.gov/ncr>

NRP Transition – One year later

2012 has been a very busy summer for the neighborhood support team at in the NCR department. At the beginning of the year, the NCR department assumed administration of the Neighborhood Revitalization Program (NRP), including closing down the NRP office at Crown Roller Mill. NCR's neighborhood team worked to ensure an orderly transfer of contract records and other files from NRP to NCR and Development Finance Division (DFD) offices. The NCR department's goal was to make the transition relatively seamless for neighborhood organizations. Probably the biggest change most neighborhoods saw is a change in the neighborhood support staff they work with. So, while some neighborhoods continue to work with the same neighborhood support staff they worked with for many years under NRP, many neighborhoods are working with new staff. When the City Council adopted a revised NRP ordinance last fall, many existing NRP operating policies were also adopted. Almost all of the forms and processes used by neighborhoods over the last twenty years have been retained. Several plan modifications and at least one new Phase II plan have been approved this year. The neighborhood team continues to have a large amount of work related to fully consolidating NRP into NCR, which will continue in 2013.



In mid-2012, the neighborhood team also began administering the new Guidelines for the Community Participation Program (CPP). Already, more than 50 neighborhood organizations in Minneapolis have submitted submissions for funding through CPP in 2012 and 2013. Neighborhood support staff is also working to bring NUSA to Minneapolis in 2013.

Minneapolis conducts bi-annual Resident Satisfaction Survey

This October and November, the City of Minneapolis surveyed its residents to get their perspectives about the quality of services the City provides. Approximately 1,100 residents completed the telephone survey, which was conducted by the National Research Center, Inc., an independent research firm. People contacted for the survey were selected randomly, with the goal of reaching a diverse cross-section of Minneapolis residents. The City of Minneapolis is eager to use the results to help enhance the quality of life for everyone in the City.

The survey was translated for people who prefer to take it in Spanish, Hmong, Somali, Laotian, Oromo or Vietnamese. The City has conducted similar surveys in 2001, 2003, 2005, 2008 and 2010; it's part of Minneapolis' ongoing effort to improve services and involve people in their local government. More information and past survey results are on the City's website:

http://www.minneapolismn.gov/coordinator/rm/results-oriented-minneapolis_citizensurvey

Meet our new Senior Outreach Specialist



The NCR Department welcomed Christina Kendrick into the department in early December. In this new role, Christina will work with City departments, other government organizations and community members to design and implement a strategic plan to promote Minneapolis as a city where older adults thrive and are embraced as an asset to the communities they live and work in.

Christina has been working for the City since 2001 in the Health and Family Support Department. For the last six years, Christina served as the Director of the Senior Skyway Center. Prior to her work at the City, she worked in the field of affordable housing working for both non-profit and for profit housing organizations.

The NCR Department has moved

The NCR Department has moved to a temporary office location in the Public Service Center, Room 110. In early 2013, NCR will move to a permanent office location in the Crown Roller Mill Building, Room 450. All phone numbers and emails for staff will remain the same, more information can be found online : <http://www.minneapolismn.gov/ncr>

Neighborhood and Community Relations Department

Director, David Rubedor

Public Service Center, Room 110 (Temporary Location)
250 South 4th Street
Minneapolis, MN 55401

Office: (612) 673-3737
ncr@minneapolismn.gov
www.minneapolismn.gov/ncr

The City of Minneapolis invites and encourages participation by every resident to each program, service and event within our city. Should you require an accommodation in order for you to fully participate, or should you require this document in a different format, please let us know by contacting 612-673-3737.